



Readiness in Service Members Who Receive Private-Sector Behavioral Health Care

7/9/2025

A Live, Interactive Webinar

Description:

In recent years, more service members are receiving their behavioral health care from TRICARE-contracted civilian providers in the community (i.e., private-sector care) rather than from military treatment facility providers. Although military providers typically conduct routine assessments of readiness (i.e., ability to deploy and perform military duties without limitations) at every visit, it has been unclear how these assessments are being conducted for service members receiving private-sector behavioral health care. This presentation will educate participants on the different approaches for conducting readiness assessments for service members in the private sector. Participants will also learn about relevant findings from research using interviews with military treatment facility administrators and behavioral health providers to better understand their approaches to readiness assessment for these service members. Strategies for improving readiness assessments for service members receiving private-sector behavioral health care will also be discussed.

Total CE Credits: 1.5

Total Contact Hours: 1.5

Learning Objectives:

Following the training, attendees will be able to:

1. Explain the different approaches to conducting readiness assessments for service members receiving private-sector behavioral health care
2. Formulate strategies to improve readiness assessments for service members receiving private-sector behavioral health care

Target Audience: For behavioral health providers who treat military personnel, veterans, and their families.

Instructional Content Level: Introductory

Agenda:

Agenda for CDP Presents Webinar

Webinar room prep and Lobby time	11:30 am - 12:00 PM
Welcome to CDP and Speaker Intro	12:00 pm - 12:05 PM
Speaker Presents	12:05 pm - 1:25 PM
Question and Answer	1:25 pm - 1:30 PM



Continuing Education:

Course Completion Requirements: Participants are required to attend the entire training. Partial credits cannot be issued. Attendance is taken through the use of electronic logs, and a post-training evaluation form must be completed in order to receive ACE social work CE credits. For other CE credits, completion of the evaluation is strongly encouraged, but if you do not wish to complete the evaluation, please contact the training event's POC after the training event.

There is a 30-day time limit post-training to complete all CE requirements. CE Credit Certificates will be available within 30 days after all course requirements have been completed.

American Psychological Association Sponsor Approval:

The Center for Deployment Psychology is approved by the American Psychological Association to sponsor continuing education for psychologists. The Center for Deployment Psychology maintains responsibility for this program and its content.

Association of Social Work Boards Approved Continuing Education Provider Approval:

The Center for Deployment Psychology, #1761, is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved as ACE providers. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. The Center for Deployment Psychology maintains responsibility for this course. ACE provider approval period: May 19, 2022 – May 19, 2025 (renewal pending). Social workers completing this course receive 1.5 Live, Interactive Webinar continuing education credits.

New York State Education Department's State Board for Psychology Provider Approval:

The Center for Deployment Psychology is recognized by the New York State Education Department's State Board for Psychology as an approved provider of continuing education for licensed psychologists (#PSY-0178).

New York State Education Department's State Board for Social Work Provider Approval:

The Center for Deployment Psychology is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers (#SW-0744).

Inquiries regarding CE credits may be directed via email to Jeremy Karp at jeremy.karp.ctr@usuhs.edu.

Participate:

Online Platform: Zoom

Date: 7/9/2025

Time: 12:00 - 1:30 PM Eastern

Registration Information: Registration is done through event management system CE21, links will be



provided to prospective attendees.

Registration Deadline: Registration for this training closes one week prior to the training date.

Cancellations/Questions: Please contact jeremy.karp.ctr@usuhs.edu if you have any questions or need to cancel your registration.

Location Information: Participants will login to the webinar via the CE21 account using the green launch webinar button.

Instructional Format: This live webinar is fully interactive. Attendees may ask and answer questions throughout the presentation and participate in instructor-led discussions.

System Requirements:

Zoom:

- Internet connection
- Operating System: Windows 7 or higher, Mac OS X with MacOS 10.9 or higher
- Web Browser: Internet Explorer 11+, Edge 12+, Firefox 27+, Chrome 30+, Safari 7+
- Hardware: 1Ghz processor or higher

Special Accommodations: If you require special accommodations due to a disability, please contact Jeremy Karp at jeremy.karp.ctr@usuhs.edu 4 weeks prior to the training so that we may provide you with appropriate service.

Grievances: For any grievances or concerns with this training, including those related to course content, non-receipt of certificate or other occurrences, participants may contact CDP's Continuing Education Director, Ms. Amanda Stanley-Hulsey, via email at amanda.stanley-hulsey.ctr@usuhs.edu

Instructor Biographies:

Dr. Kimberly Hepner, PhD is a licensed clinical psychologist and Senior Behavioral Scientist at RAND. For more than 20 years, her research has focused on assessing quality of behavioral health care for Service members, Veterans and their families.

Jessica Sousa, MSW, MPH is a senior policy analyst at RAND and a licensed certified social worker. She has over a decade of experience in using qualitative and mixed method approaches to data collection and analysis. Over the last seven years, Ms. Sousa's research contributions at RAND have centered on behavioral health care and telehealth implementation for Service members, Veterans, and civilian populations.

****There is no commercial support or conflict of interest to report for these presenters.**