

## WHAT IS TRICARE?

TRICARE is the Department of Defense's (DoD) worldwide healthcare program available to eligible beneficiaries of the eight uniformed services.

TRICARE-eligible beneficiaries may include active-duty service members and their families, retired service members and their families, National Guard and Reserve members and their families, survivors, certain former spouses and others.

TRICARE brings together military and civilian healthcare professionals and resources to provide highquality healthcare services.

TRICARE is managed in two stateside regions: TRICARE East and TRICARE West.

» How do I know what region I'm in? | TRICARE

## East - Managed by Humana Military

- » TRICARE Certification and Network Information | Humana Military
- » Non-network providers FAQs (humana.com)
- » TRICARE provider handbook 2023 (humana.com)

## West - Managed by Health Net Federal Services (HNFS)

- » Become a TRICARE Provider (tricare-west.com)
- » Become a Non-Network Provider (tricare-west.com)
- » MHC Provider Requirements (tricare-west.com)
- » Provider Manuals (tricare-west.com)

## **BECOMING A PROVIDER**

- » TRICARE only reimburses TRICARE-authorized providers.
- » TRICARE-authorized providers must meet TRICARE licensing and certification standards and must comply with regulations specific to their health care areas.
- » To become TRICARE-authorized, providers must submit a certification application.
  - » **East:** TRICARE Certification and Network Information | Humana Military
  - » West: Non-Network Applications (tricare-west.com)
- » Once certified, providers are considered non-network, TRICARE-authorized providers.
- » To join the TRICARE network, a TRICARE-authorized provider must complete the credentialing process and sign a contract with Humana Military (East) or HNFS (West).









